

Policies

Quality of our dogs

We only export dogs that we are 100% sure are of the highest standards and have no defects. Before we dispatch a dog we will send you photos via e-mail to ensure you are happy with the dog. Normally photos of the parents are available on the website. So far we have a 100% success rate with the export of our dogs. References are available.

Shipping

- Risk We deliver the dogs to the shipping agent at Johannesburg International Airport.
- From then on the risk of shipping transfer to the buyer.
- Crates We make use of Size 5 crates which is suitable for 3 large breed pups, we however limit it to 2 pups per crate.
- Puppies are normally shipped just after they turn 10 weeks.
- Cost Cost of shipping is paid by the buyer.

Return Policy

Due to the fact that these are live animals, no returns will be accepted.

Payment

No shipping will take place until all costs have been fully paid. No payment will be accepted for dogs until they are at least 6 weeks old.

Inoculations

Puppies are inoculated on 6 and 9 weeks as follows:

- Canine Distemper
- Adenovirus
- Parvovirus Vaccine
- Canine Coronavirus certificate

All exported dogs are microchipped

Food

All puppies are raised on "Hills" dog food.

Registration

All dogs are KUSA (Kennel Union of South Africa) registered, and we provide an Export certificate of pedigree.

Right not to sell a dog

The buyer must prove that he/she will be able to provide a good home for the dog. We reserve the right not to sell a dog if we are not 100% convinced the dog will be cared for and receive lots of love and attention.

Privacy Policy

We respect your privacy, and we will not sell or make available any personal information of our clients to an outside party. We will not use you as a reference without your permission.